PRACTICE MANAGEMENT SOFTWARE

UnQ TECHNOLOGIES PVT LTD

Empowering Time Critical Solutions

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Supported by KITS & KSUM

Problem -1

Why Appointment Management Fails in the Service Industry?

Varying Service Durations: Different clients need different times for services.

Service Overruns: Delays in one appointment affect the whole schedule.

Provider Delays: Late arrivals or breaks disrupt appointments.

Peak Hour Preference: Clients lose trust in scheduled times, causing overcrowding.

Reception Challenges: Receptionists struggle to manage delays and rescheduling.

HSR Layout Survey:

A Doctor

Lost 1.5 Lakhs as his software failed to manage queue

5+

Reported loosing Patients due to long queue

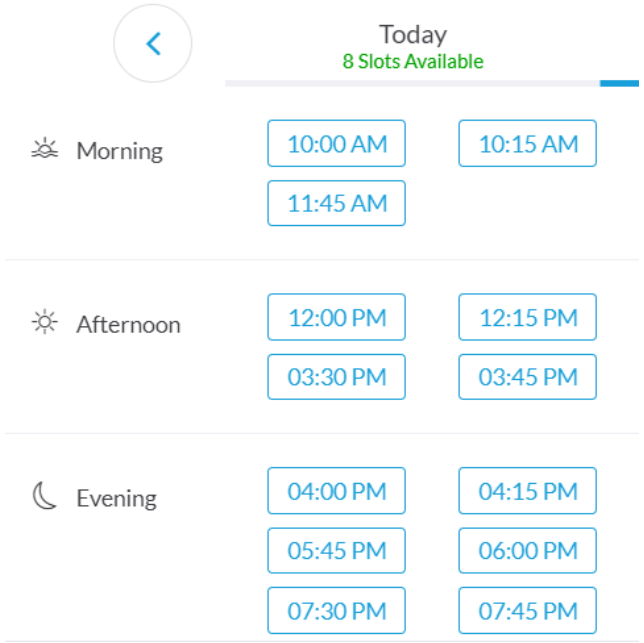
Click to Play

References: NCBI/ ANNUAL WAIT TIME REPORT/ KNOEMA REPORT

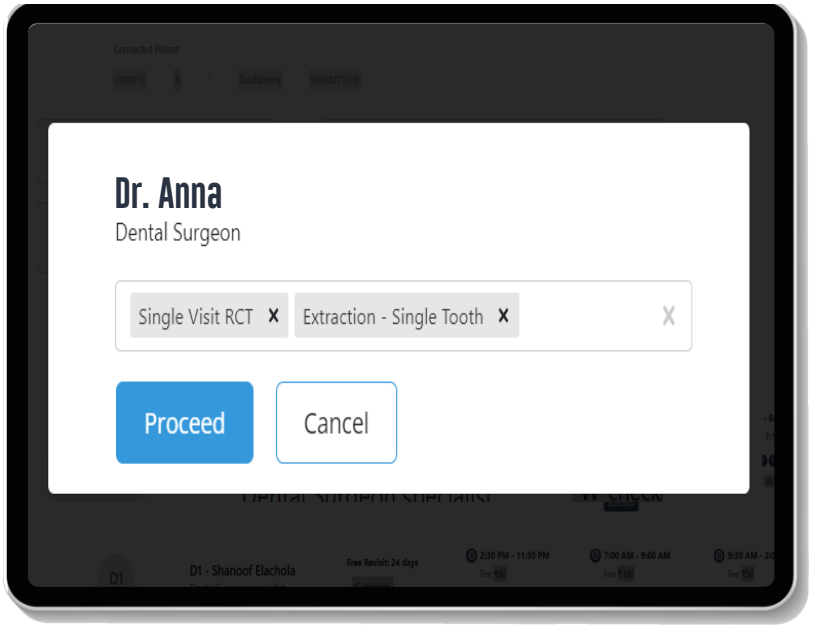
Solution -1

UNQ is Reinventing the Service Appointment Booking!

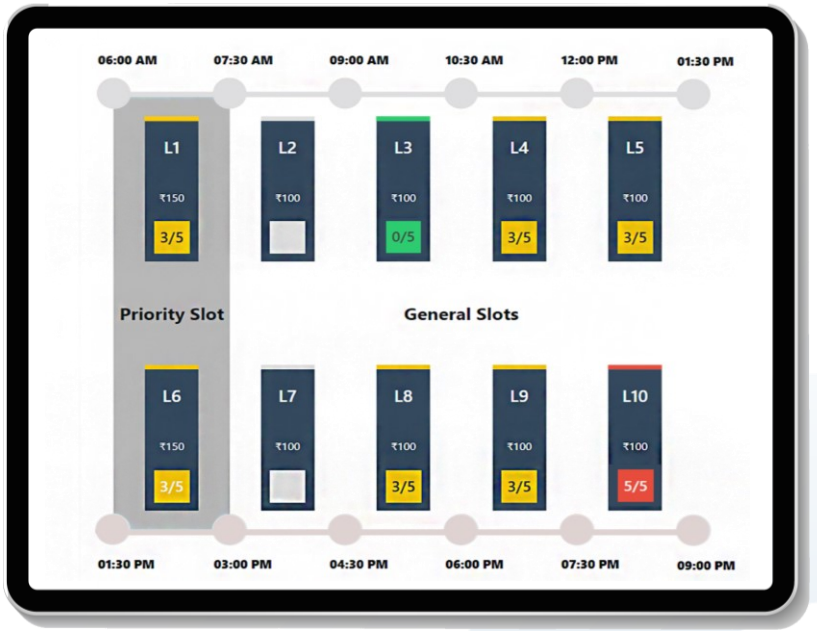
Everyone Else



UNQ PROFESSIONAL

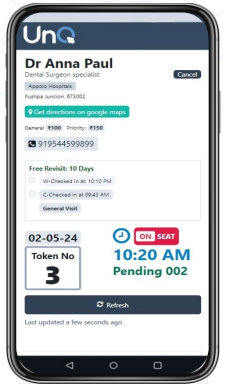


Choose procedure / purpose



Allocates multiple slots when required

TIME BASED Inventory Management System



How UNQ Enhances Client Experience?

- Receive a link with your predicted appointment time upon booking.
- Check the link before leaving home to see if there are any delays.
- Save Time, Arrive Right on Time!

How It Works?

- The AI system effortlessly tracks the provider's consultation patterns.
- If a doctor runs over with a patient, the prediction model instantly updates the appointment time.
- The software adapts to real-time situations like breaks, delays, emergency patients, or no-shows.
- Appointment times for all clients are automatically adjusted, ensuring seamless scheduling.

Why Is This System Essential?

- Reception staff struggle to keep clients updated on frequent appointment time changes.
- Clients face heightened stress and frustration from prolonged waiting times.

UNQ Uniqueness

Nobody cares Client experience better than us

	UnQ	practo	lybrate	QK QKDOC.com	Clinicia	CARESTACK
USP Booking against procedure & timeslots	✓	✗	✗	✗	✗	✗
USP Accurate time prediction using AI	✓	✗	✗	✗	✗	✗
USP Beak Time – Controls for Doc & Staffs	✓	✗	✗	✗	✗	✗
USP Priority Slots like Tatkal (Railway booking)	✓	✗	✗	✗	✗	✗
Clinic Check-in to sort out 'No Show'	✓	✗	✗	✗	✗	–
Web check-in to filter early bookings	✓	✗	✗	✗	✗	✗
USP OP queue control buttons for Doctor	✓	✗	✗	✗	✗	✗
USP Patients get predicted time & pending count	✓	✗	✗	✗	✗	✗
Online Booking for Patient	–	✓	✓	✓	✗	✓
USP Mask Doctor name from CRM & online booking	✓	✗	✗	✗	✗	✗
USP Transfer patient to other Doctors with history	✓	✗	✗	✗	✗	✗
Manage family member appointments	✓	✗	✗	✗	✗	✗

USP : Unique Selling Proposition

Why UNQ?

UNQ software lets patient to **book & track** the doctor appointments online & automates your practice

Automated OP Queue

Reduce staffs with a streamlined queue

Patient can Track live status, delays and pending count

Transfer patients with a single click

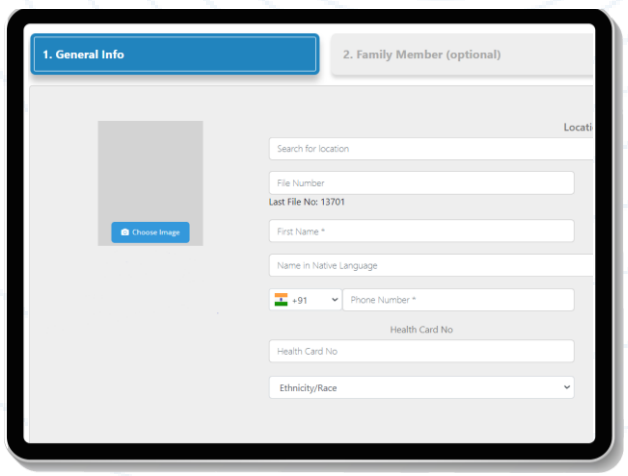
Delighted Patient experience increases the footfall

Doctor doesn't have to work unplanned hours

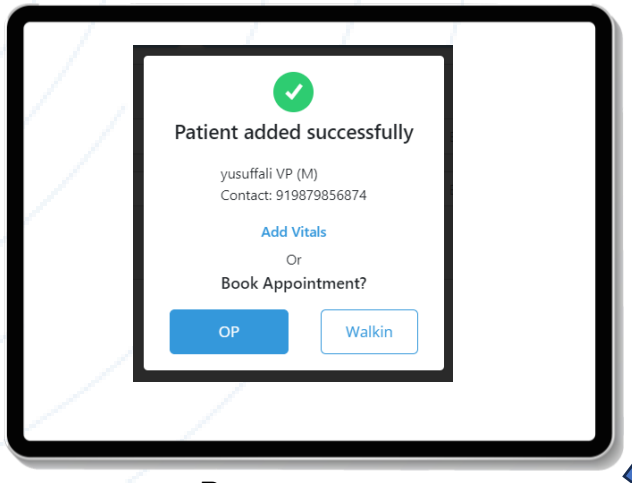
UNQ is Building Uber for the next billion doctor appointments

Workflow

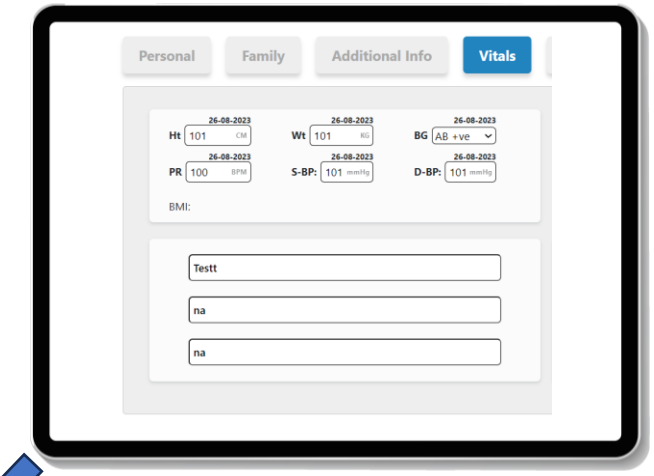
WORKFLOW BASED Design – User friendly



Patient Registration

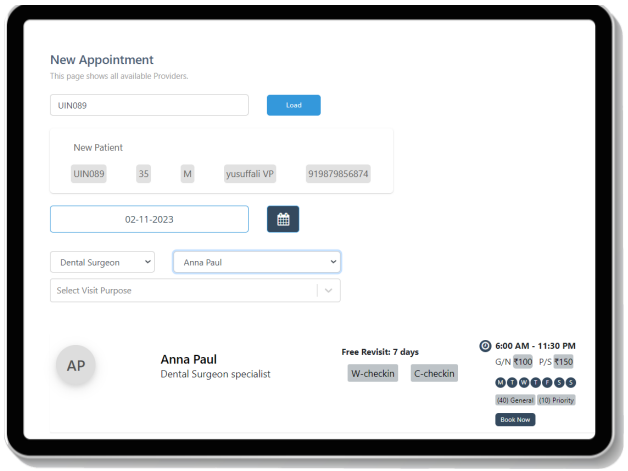


Prompt menu

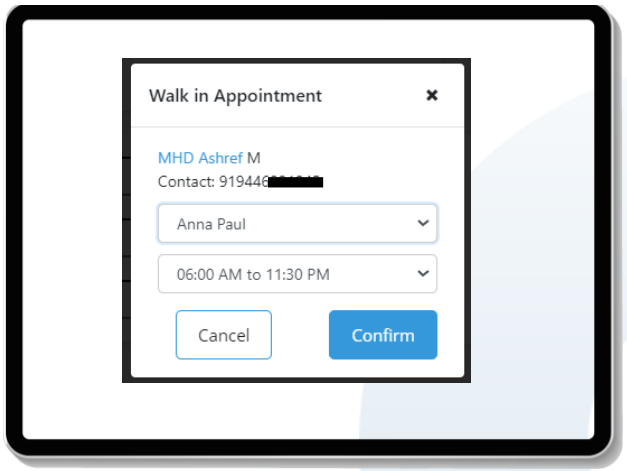


Vitals

Slot Selection



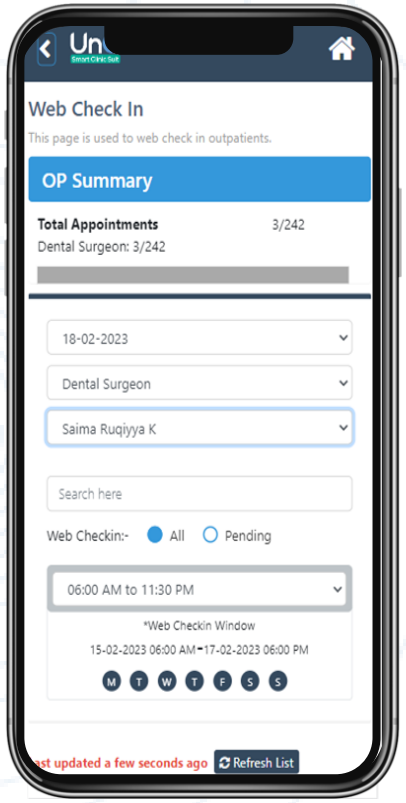
OP Booking



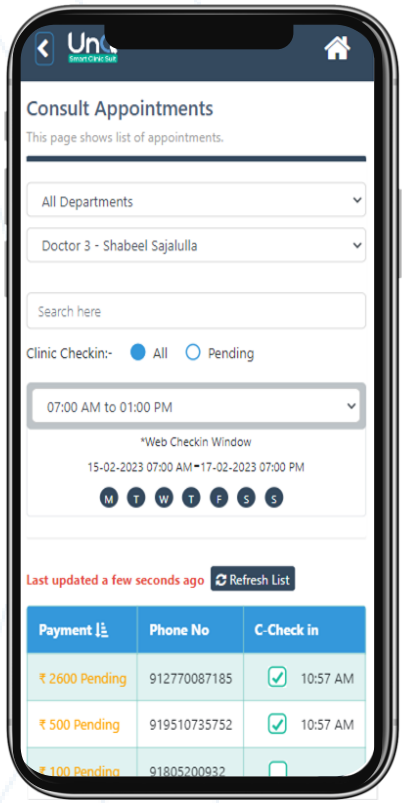
Walk in Booking

Reception

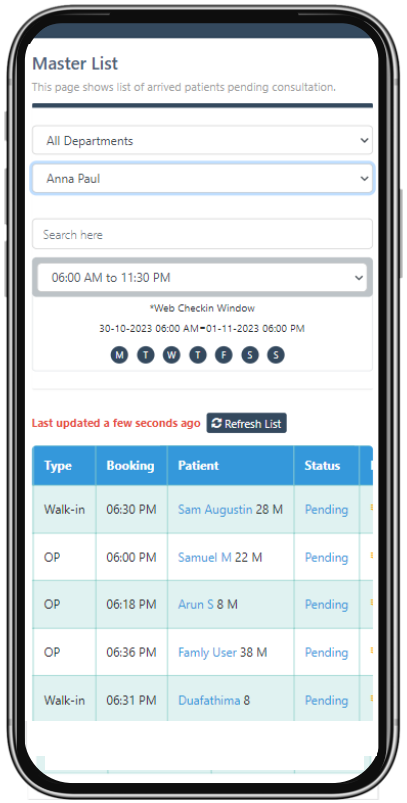
RECEPTION WORKFLOW You can't go wrong



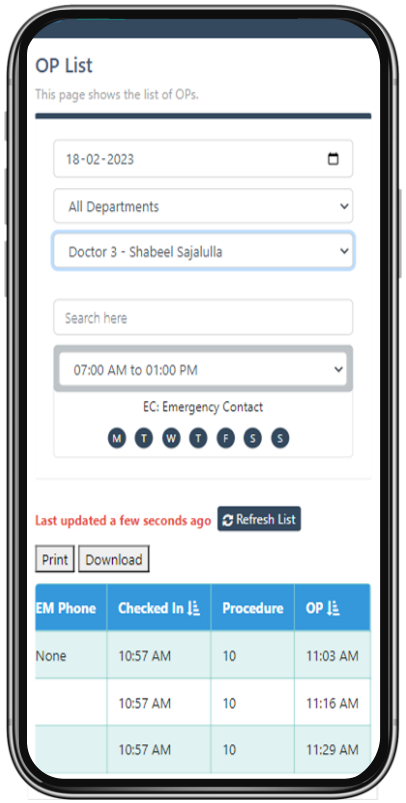
Verify bookings over a month in advance



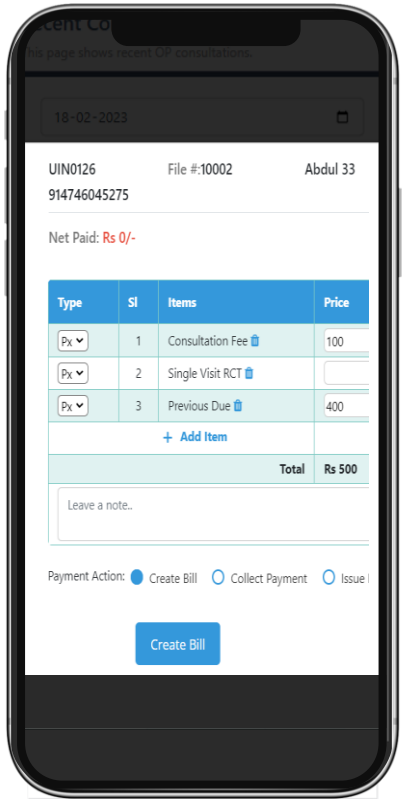
Clinic check in to Track no show patients



Master list to manage OP & Walkin appointments



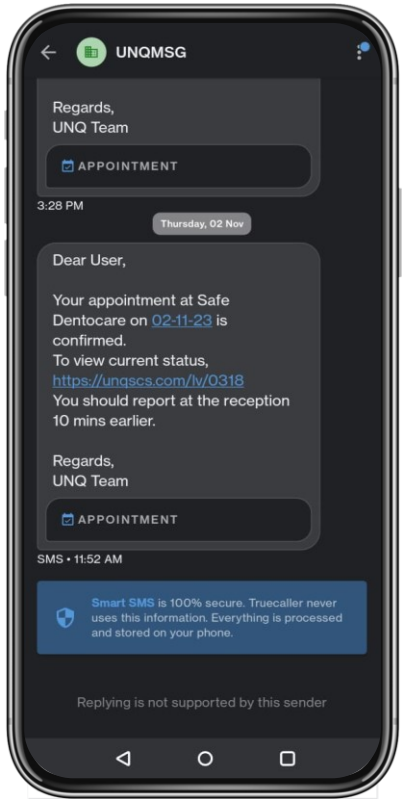
OP schedule time Prediction monitoring



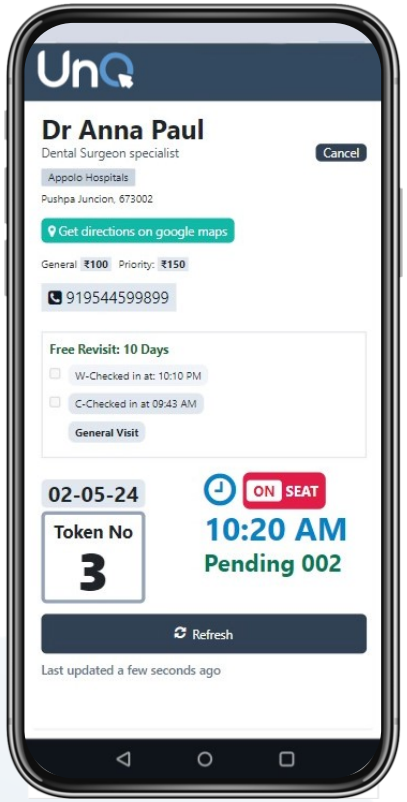
Easy billing with Previous due tracker

Automation

REDUCE DEPENDENCY ON YOUR **Reception staffs**



DLT SMS with appointment tracking link



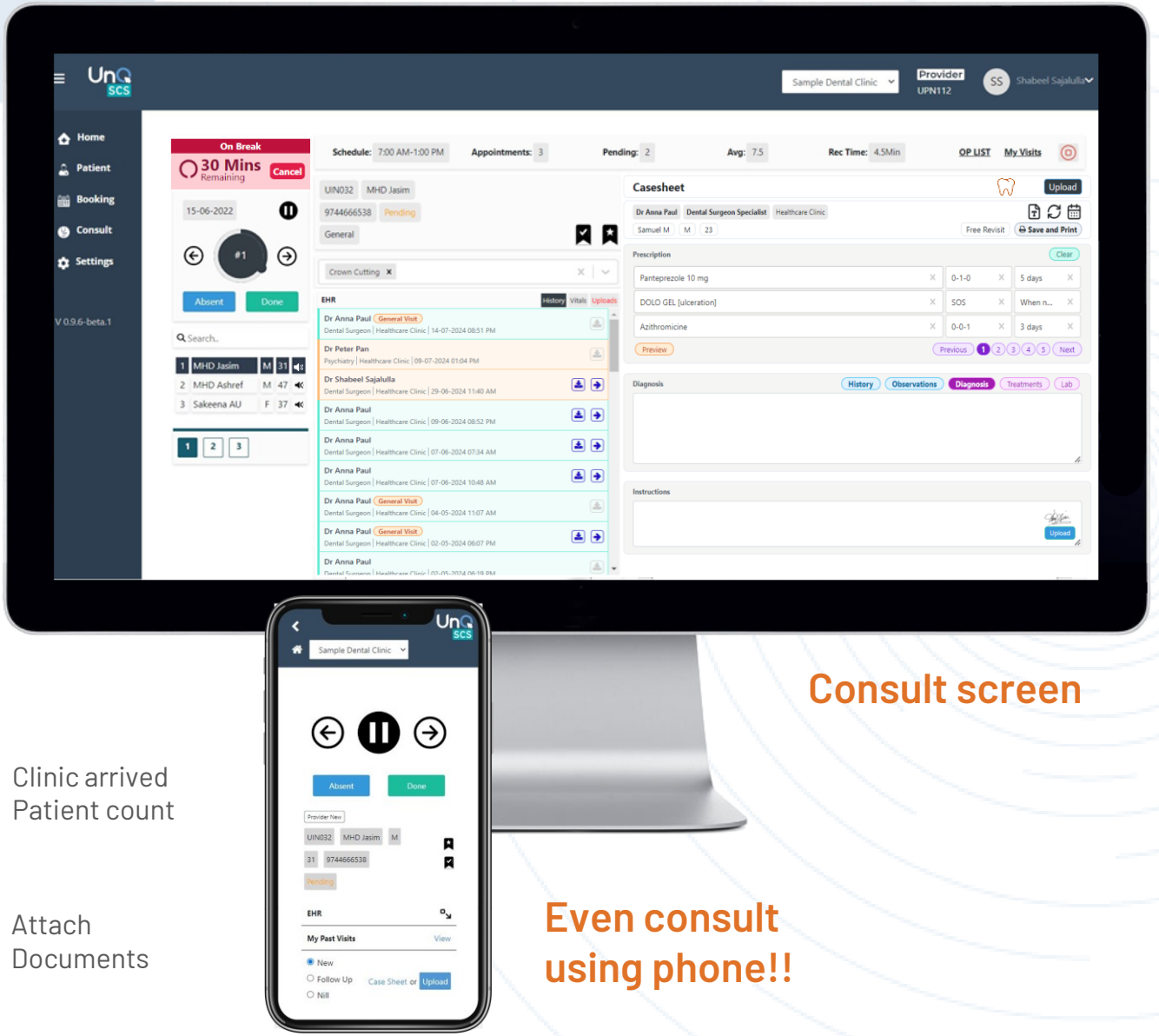
View AI Predicted Appointment time in Real-time

KIOSK for Self service, Lab Token Printing & Status Display

Consultation

REDUCE 20%
of the consultation time

- OP Control buttons to manage Queue
- Patient status (New or Existing)
- OP Break time controls for doc & staffs
- Call patient name In natural regional voice
- Option to consult random patient
- Dental Chart
- Clinic arrived Patient count
- Patient EHR, Vitals & History
- Switch to Walkin Consultation
- Attach Documents



Consult screen

Even consult using phone!!

UNQ -Top Clients

Feedbacks

Dr Mohammed Rennis

Maanu Memorial Hospital

Manjeri, Kerala

UNQ's Patient Appointment & Lab Live Tracking have transformed our workflow! We're thrilled with this game-changing technology that boosts efficiency and elevates patient care.

Dr Shabeel

Safe Dentocare

Kondotty, Kerala

Thanks to UNQ, we've significantly streamlined our processes & eliminated bottlenecks, especially at the reception

Dr Shanoof

Doctor

Oman

From what I've seen, this is the standout software that excels at queue management like no other!

Mr Anil Kumar

Manager – Jaza Polyclinics

Perinthalmanna, Kerala

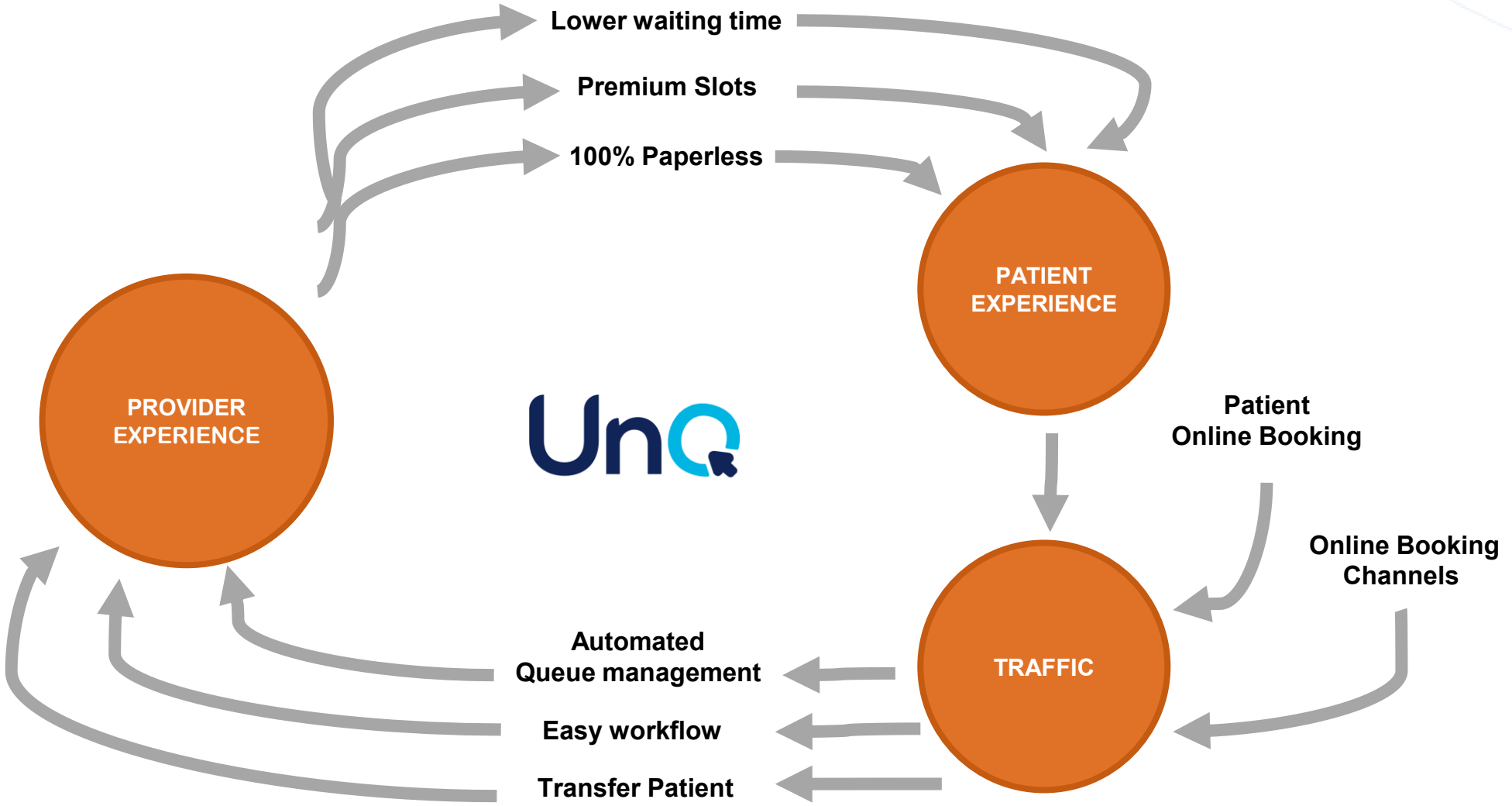
We chose UNQ for its user-friendly design that perfectly meets our needs. Highly recommended!

Press Release

Dr Lubna

Growth Flywheel

REAL INNOVATION Experience the change



Analysis

Facts to consider

while choosing clinic software !

- Reduce patient turn around time
- Huge risk of loosing patient data using offline software due to virus or hdd failure
- Reduce dependency on reception staffs
- Let more patients to visit during non peak hours
- Obtain new patients through online booking
- Easily trackable Patient payment structure & past dues

UnQ

Reduce 20%

High Data Security

Save expense

Finish early

10% Growth

Safe accounts

Technology Business Incubation -TBI:

KERALA STARTUP MISSION

K-tech

DPIIT #startupindia

MAKE IN INDIA

Channel Partners:

Apexion Dental Products & Services

New Horizons
Where Healing Meets Paradise

MAQ Holidays

Technology Partners:

NILA LIFE SOLUTIONS

Microsoft Azure

Google Cloud

Digital Ocean

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Choose UNQ for the ultimate digital experience !

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